

## **TERMS OF USE OF THE SPACES (AREAS) IN FRONT OF THE DEPARTURES AND ARRIVALS SECTIONS (PASSENGERS' PICK-UP AND DROP-OFF POINTS RESPECTIVELY) OF ATHENS INTERNATIONAL AIRPORT BY THE PUBLIC**

### **PUBLIC USE OF THE SPACES IN FRONT OF THE DEPARTURES AND ARRIVALS AREAS (PASSENGERS PICK-UP AND DROP-OFF POINTS RESPECTIVELY) OF ATHENS INTERNATIONAL AIRPORT**

Athens International Airport (AIA) disposes the spaces in front of the Departures and Arrivals areas of the Airport at the Users' disposal exclusively and only for the temporary stay of their Vehicles and not for parking. More specifically, Users will have up to ten minutes per hour (10') of free stopping time to complete the process of picking-up/dropping-off passengers up to two (2) times per day per space. It is noted that there is no restriction on how to use the two (2) free ten minutes available to Users. That is, they can use the two (2) free ten minutes (10') within the same day twice in the Departures section or twice in the Arrivals section or once in the Departures section and once in the Arrivals section. Exceeding the stay time of ten minutes of the hour (10') and/or passing through said sections more than two (2) times per day will incur charges, as set out in the charge table posted upon entering the Premises (price list). In the event that a User stays in one of the two Spaces for a period of less than ten minutes, he cannot transfer the remaining time until the completion of ten minutes of the hour (10') in order to extend his stay during his next possible passing through from the Spaces on the same or different day. The application of the above will be implemented by issuing a ticket and electronically recording the number plate of the vehicles and the time they enter the Venues by an access control system through tilting bars at the entrances of the Venues.

#### **1. DEFINITIONS**

- 1.1 The term "Operator" shall mean the natural or legal person who, in the name and on behalf of the Airport Company, operates in accordance with the Conditions set by the Airport Company and its instructions the Spaces in front of the Departures and Arrivals Areas of the Airport, the employees, agents and representatives thereof.
- 1.2 The term "Airport Company" shall mean the societe anonyme company under the name "Athens International Airport S.A.", which is the operating and exploitation company of the Spaces in front of the Departures and Arrivals of the Airport, as well as its employees, agents and representatives.
- 1.3 The term "Vehicle" shall mean any vehicle that enters the Spaces and shall include any mechanical device on wheels or tracks, its equipment and accessories.
- 1.4 The term "User" shall mean any person who enters into a contract with the Airport Company for the temporary stay of his Vehicle within the Spaces in front of the Departures and Arrivals Areas of the Airport and the use thereof.
- 1.5 The term "Space" shall mean the sections in front of the Departures and Arrivals Areas of the Airport, as these are available for the temporary stay of Users' Vehicles at Athens International Airport.
- 1.6 The term "Damage" shall include death, injury, partial or total loss, partial or total destruction, partial or total theft of the Vehicle or any other material or non-material Damage, arising from or related to the use by Users and temporary stay within the Spaces in front of the Departures and Arrivals Areas of the Airport.

#### **2. EXCEPTIONS**

Vehicles excluded from the application of the charge:

- Ambulances, first aid vehicles
- Fire engines and other firefighting vehicles
- Patrol cars and other police vehicles on duty
- Airport Company vehicles, Operator vehicles on duty expressly included

#### **3. SECURITY WITHIN THE SPACES OF THE DEPARTURES AND ARRIVALS AREAS**

The User is required:

- to drive his vehicle carefully within the Spaces of the Departures and Arrivals Areas and fully align with the prescribed speed limits.
- fully comply with the exhibited regulatory and informational signage.
- in the event that the User accompanies minors within the Spaces, he is obligated to keep them under his constant supervision.
- to pay attention and be constantly aware of the Vehicles in motion within the Spaces.
- in the event that the User accompanies pets to the Spaces, he is required to comply with the applicable legislation for them.
- to place the luggage trolleys in the special configured collection points, situated within the Spaces of the Departures and Arrivals areas.
- the Vehicle must be under the constant supervision of the User during his stay in the Spaces.
- the User must not temporarily leave his Vehicle in a way that obstructs the movement of other vehicles.
- not to stop at specially marked points intended for use by people with special skills or at pedestrian crossings.
- not to cause damages to the Spaces, including the entry, exit, ticketing and payment systems thereof.

#### **4. STANDING TICKETS**

- 4.1 To enter the Spaces, the User is obliged to issue a ticket from the entry machines of the Spaces. This ticket is valid exclusively for the Vehicle for which it has been issued and is used by the User for his exit from the Space.
- 4.2 The ticket does not allow the User to occupy a specific seat within the Spaces, nor does it give him priority over other Users.
- 4.3 In case of loss of the ticket, the Airport Company reserves the right to refuse to issue a replacement ticket until the User provides all the necessary legal documents (User's police ID card, User's Vehicle's license or any other evidence to fully prove how the User is related to the Vehicle) to complete the relevant ticket loss report. The Airport Company will NOT be responsible for any delay or damage resulting from any loss or destruction of the ticket by the User.

#### **5. FEES**

The User of the Spaces in front of the Departures and Arrivals Areas is obliged to pay the fee for the use of the Space according to the pricelist exhibited at the entrance of the Spaces.

#### **6. PAYMENT METHODS**

Users can pay the fee at the machines at the exit of each Space either in cash or by using a credit or debit card. The fee must be paid in full before the Vehicle exits the Spaces.

#### **7. REMOVAL OF VEHICLES REMAINING IN THE CONTROLLED SPACES IN FRONT OF THE DEPARTURES AND ARRIVALS AREAS BEYOND THE PERMITTED LIMIT**

- 7.1 The Airport Company reserves the right to remove at any time, without further notification to the User, with a special vehicle (crane) the Vehicles,

which have exceeded the maximum length of stay or which obstruct the movement of other Vehicles or the use of the Spaces by the other Users as defined in these Terms exhibited at the entrance of the Spaces Notification of the length of stay and the relevant price list, in order to ensure the smooth operation of the Space. The cost of removing and transporting the Vehicle will be covered by the User. The User will receive his Vehicle, provided that he pays off in full the cost of removing and transporting the Vehicle as well as the ticket fee. The User will be informed in detail about the above procedure at the customer service desk located inside the Short Term Parking 2.

- 7.2 The Airport Company will not bear any responsibility for any damage caused to the Vehicle during its removal and transportation.

#### **8. REPRESENTATION**

The User of the Spaces in front of the Departures and Arrivals Areas, upon issuing a ticket, contracts with the Airport Company and is considered to be acting both on his own behalf and on behalf of all other individuals who have the right of ownership or possession of the Vehicle.

#### **9. PROHIBITED ACTIVITIES**

- 9.1 The User will not transport fuel or other explosive material within the Space with his vehicle.
- 9.2 No activity in connection with the selling, hiring or other disposal of the vehicle shall be carried out within the Space.
- 9.3 The User shall not cause any unnecessary noise, vibration or exhaust fumes within the Space.
- 9.4 The User shall not deposit within the Space any rubbish, litter or refuse of any kind, other than in proper receptacles provided for the purposes.

#### **10. VEHICLE SIZE**

The User is required to observe all reasonable restrictions as shall from time to time be made by the Company in respect of the height, length or width of vehicles allowed to access the Spaces.

#### **11. VARIATIONS OF THE TERMS AND CONDITIONS**

The Airport Company reserves the right to modify these General & Special Terms and Conditions at any time, which will be exhibited at the entrances of the Spaces.

#### **12. LIMITATION OF LIABILITY**

Any exclusion or limitation of the Airport Company's liability also applies to its employees, agents, assigns and representatives, as well as to the Spaces Operator and its assigns. The Airport Company is not responsible for any damage or injury caused to the Users from or during the use of the Spaces unless it was caused by the sole fault of the Airport Company or its affiliates and only to that extent.

In any case, the responsibility of the Airport Company is limited only to the proven positive and direct damage caused to the User.

#### **13. ACCEPTANCE OF THE TERMS AND CONDITIONS**

The User, after entering the Areas, fully and unconditionally accepts the present General and Special Terms and Conditions, as they are exhibited at the entrances to the Spaces.

#### **14. PERSONAL DATA PROTECTION**

The data collected are: vehicle registration number, entry time, exit time. The data is collected directly from the vehicles and does not include data that can directly identify a natural person. This data will be used for the temporary stay of the User's Vehicle on the Space, as provided for in these Terms. These Terms shall constitute a contract concluded between the Airport Company and the User.

In addition, the data may be used by the Airport Company to defend its legitimate interests, to the extent that the Users' rights to their personal data are not affected, including the assertion and satisfaction of the Airport Company's claims based on or in connection with the present Terms and the protection of persons and goods in the Airport areas. The Airport Company is responsible for processing the personal data collected during the use of the Spaces. The Airport Company uses the services of the Operator for the smooth operation of the free stay system. In this context, the Operator acts as the Processor for the Users' data. Data is always stored within the European Economic Area.

License plate numbers are recorded and controlled by the tilt bar control system during vehicle entry and exit to ensure vehicle traffic flow and to calculate any charge for the Vehicle staying longer than the free time allowed. In the cases of charging as described in Clause 1, it is possible to use a card (credit or debit) to pay the amount and therefore data of the card used for the payment can be collected. From the collected data, license plate numbers are deleted after six (6) hours from the time the Vehicle entered the Spaces, while transaction details are deleted after five (5) years from the date the Vehicle entered the Spaces.

These data can be stored for more than the time mentioned above in case they are necessary for the defense of the rights of the Airport Company and/or the Operator. In case the Users wish to make any request regarding the use of their personal data or ask any question, they should contact [privacy@aia.gr](mailto:privacy@aia.gr). In addition, if they believe that the protection of their personal data has been violated, they can file a complaint with the Personal Data Protection Authority.