Athens International Airport

The Preparation for the Olympic Games
Our Objective

- To offer the best and most secure levels of service to the Olympic Family

- To maintain the high levels of service to all passengers
The highest passenger traffic to-date from over 200 destinations

August Passenger Traffic
+ 33% passengers

August Aircraft Movements
+ 17% aircraft movements
What is the real challenge

- The airport’s operation during the peak days and hours
- Special procedures for the Olympic Family
…three peak periods

Planning on the basis of 975 movements

- **Opening**: 70,000 passengers, 750 movements
- **Middle Peak**: 74,000 passengers, 720 movements
- **Closing**: 78,000 passengers, 790 movements

**Graph:**

- X-axis: Dates from 1 to 31
- Y-axis: Total Aircraft Movements in August
- Legend: Orange dots indicate Total Aircraft Movements in August.
Coordination for safeguarding the capacity limits

- **Capacity Limits**
  - 60 movements/hour
  - 6,000 passengers/hour
  - 89 + 20 parking positions
  - 70 additional parking positions

- **Issuance by the HCAA of Local Rules for slot requests**
  - Capacity limit protection
  - Confirmation of ground handling services
  - 2 hours maximum parking time

- **Confirmation of the majority of slot requests**
  - 52 movements/hour, 5,100 passengers
How do we face the challenge

- Gaining from the experience of previous Olympic Games
- Close cooperation with the Olympic Games Organising Committee (OGOC)
- Development of an airport Operations Plan for the Olympic Games including special procedures for the Olympic Family
- Construction projects and technical overlays
- Preparation of a Contingency Operations Plan
Close Cooperation with the OGOC since 2001

Development of an Operations Plan for the 75,000 Olympic Family members

- 15,500 Athletes & Officials
- 2,500 VIPs
- 35,600 Sponsors
- 21,400 Media

- Analysis of Demand & Requirements
- Investigation of Alternative Solutions
- Construction Programme
- Development of an Operations Plan
- Staff Training
Special Procedures for the Olympic Family

**Arrival**
- Olympic accreditation at specially developed facilities
- Facilitation only through controlled areas of the terminal
- Dedicated secure zone for the transportation of the Olympic Family

**Departure**
- Check-in at the Olympic Village
- Processing through the Express Terminal Building
Catering for Heads of State and General Aviation

- More than 50 Heads of State
- Process through the new General/Business Aviation Terminal
- 70 additional long-term parking positions
- Establishment by the HCAA of a special procedure for long-term parking needs over and above AIA’s 70 additional parking positions at peripheral and military airports
More than 30 construction projects

The 3 largest projects:

- Terminal Railway Station
- General/Business Aviation Terminal
- Express Terminal for Olympic Family
27 overlay projects and infrastructure enhancements

The most important:

- 28 new check-in counters
- 4 new passenger lounges
- New retail and food & beverage outlets
Special facilities for the Olympic Family

- Accreditation facilities for the Olympic Family
- General Aviation Terminal
- Dedicated Secure Boarding Zone
- Express Terminal
- Security Check Facilities for Olympic Family Vehicles
Welcome & Hospitality activities for Passengers …

- New aesthetical/design elements and cultural activities
- New Food & Beverage outlets inside and outside the terminal
- Dedicated booth for passengers providing information regarding the Games and the city of Athens, in cooperation with Athens 2004 and the GNTO
- Entertainment programme for the departure passengers during the peaks
Coordinated Communication Programme

Communication programme informing passengers on the airport’s operation during the peak periods

New Services for Media

- Operation of Media Centre for the facilitation of the journalists
- Creation of Media Hot Spots for the management and transmission of video signals to far-end premises
Additional security equipment and AIA security staff

Hellenic Police
Overall responsibility of airport security

Airport Company
1. Access control
2. Passenger and Hand-luggage Screening
3. 100% Hold Baggage Screening

August 2004
✓ increase of security check points from 39 to 53
✓ increase of AIA’s security staff from 750 to 1000
✓ integration in the overall planning of the Olympic Games Security Division
The driving force of the implementation of the plan is our human resources

- Additional resources through seasonal hiring
- Athens 2004 Voluntary Programme
- AIA’s Internal Golden Ambassadors programme
The airport in Olympic operation as of 15 July

- Completion of the Operations Plan in cooperation with all involved parties
- Systems and infrastructure testing and intensive training of our staff
- Regular communication with the media
In a coordinated effort, the Airport Company and the entire airport community pledges to contribute substantially to the success of the Olympic Games.