Terms & Conditions

Athens International Airport (AIA) guarantees to you the best possible price in Athens on products sold at the following participating stores located at the AIA’s Shopping Centre. Buy these products at said participating stores located at the AIA’s Shopping Centre and if you find a lower price elsewhere in Athens within 30 days of purchase, you will be reimbursed twice the difference as per the terms below:

- The price comparison must be made between 2 identical products (brand, weight, content and supplier reference number). This price comparison must be made between the price paid in one of AIA’s Shopping Centre’s participating stores as specified herein and the final consumer price, with all taxes included, elsewhere in Athens.
- The “Best Price Guarantee” and the refund commitment are only addressed to private consumers.
- Items on sale, promotional offers, special discounts, lotteries or items purchased with promotional vouchers or items sold below cost are not covered under the “Best Price Guarantee”.
- The “Best Price Guarantee” is only valid for products sold by authorized retailers excluding products sold at outlets/stock stores, through mail order catalogues, internet websites or auctions.

The “Best Price Guarantee” is only valid for the following participating stores:

*For, Armani Jeans and Hugo Boss, the price comparison is valid only for these stores that bear the same trade name (Armani Jeans and Hugo Boss) and only for identical items.

Documents to provide:

- Original receipt of purchase from the aforementioned participating store.
- Place, date and description of the comparable product as indicated on an original sales receipt, a leaflet or other promotional document, or other written proof from the shop, bearing the shop’s stamp applicable during the specified period. As regards to leaflets or other promotional documents, the applicable date and place must be evident. Copies or photos of advertisements will not be accepted.
- Your own personal information (name, address, phone number, e-mail address and bank account number).

The above documents must be sent to the following address within 40 days of the date of purchase from the aforementioned AIA’s Shopping Centre participating stores:
“Best Price Guarantee”, Retail Services Department, Athens International Airport S.A., Main Terminal Building (MTB), 190 19 Spata, Greece.

- an answer from Athens International Airport S.A. within twenty (20) working days from receiving your request, and
- a refund in Euro from the relevant retailer (via bank deposit in the bank account provided by you as described above) within forty (40) working days from receiving your request, provided that you are entitled to such a refund as specified herein.

Disclaimers

Athens International Airport S.A. reserves the right to amend or revise these Terms & Conditions or cancel the “Best Price Guarantee” without prior notice. Athens International Airport S.A. shall not be liable to any party for any inconvenience caused and for any costs, losses or damage incurred due to such amendments and/or revisions and/or cancellation.

Athens International Airport S.A. shall not be liable to any party for any product purchased at Athens International Airport and for any cost, loss or damage of any kind incurred due to such purchase.

In the event of any dispute, Athens International Airport S.A. decision shall be final. In the event of any conflict or inconsistency between the English and the Greek version of these Terms & Conditions, the English version shall prevail.